



COVID-19 PROCEDURES as of January 10, 2021

What is the Sunday on-campus schedule?

The Sunday morning schedule varies by location. Please visit our CityRise Locations page at www.cityrise.org/locations and choose the campus you'd like to attend. There you'll find each campus' Sunday morning schedule.

What will I encounter when I come to church?

- Our team will be excited to greet you after you park. Feel free to ask them any questions.
- You will be asked to remain in your vehicle until 15 minutes before the worship service you will attend.
- Put on your face mask before you exit your vehicle to help us all do our part for a safe environment.
- Our team will be available to guide you into the building by helping with directions and holding doors.
- Please use hand sanitizer upon entering the buildings. It is readily available in several locations.
- If there is a line of attendees to be seated, please continue to wear your face mask and maintain social distancing.
- An usher will be available to help you find a seat. Households will sit together and apart from others. (Thank you in advance for your cooperation with our ushers as they will be doing all they can to maximize the use of open seats.)
- You will enjoy a great time of worship and preaching under the leadership of our ministry team.
- We encourage all worshipers to refrain from moving about the room once you are seated. This will help minimize opportunities for contact amongst attendees.
- If you want to bring a contribution as a part of your worship, there will be offering plates at the doors.
- Information about Community Groups will be available at or near the Welcome Desk. You may also reach out to the appropriate campus pastor or visit the Community Groups page at www.cityrise.org/communitygroups for classes, room numbers, and more information.

Sanctuary Occupancy and Overflow for On-Campus Worship Services

We will limit the occupancy in our sanctuaries based on the guidelines provided by the Governor of Texas. We will continue to monitor the allowed occupancy and adjust accordingly.

If the worship attendance exceeds the capacity allowed by the Governor's guidelines, overflow seating will be arranged to maintain social distancing while attendees are hosted by staff and volunteers. The worship services will be streamed on screen for our overflow worshipers.

Our goal is to strike a balance of attendance in our worship services throughout the day to facilitate seating attendees efficiently. Your Community Group might receive a request to attend a particular worship service to achieve this.

Community Groups Information

On-campus Community Groups will be configured in a “Room and Zoom” hybrid setup that will also accommodate social distancing.* Attendees can join a Community Group in person or on Zoom if they are attending services online. For a list of classes and to request a Zoom link, please visit the Community Groups page at www.cityrise.org/communitygroups. A list and location information will also be present at or near the Welcome Desk.

**Some campus locations might not be set up for “Room and Zoom” just yet.*

What time should I arrive?

Please manage your drive-up time according to your comfort level. However, please remain in your vehicle and outside the building until 15 minutes before your chosen worship service. This will help manage time spent in common gathering areas. Please refrain from entering at the last minute so that our ushers have ample time to seat all attendees before the service begins.

How full will the worship service be?

Our available seating will be configured to conform to social distancing guidelines. This will limit our capacity to a fraction of our normal size and will put us well within state guidelines. Our efficiency in filling the available seating will depend upon the sizes of household groups who attend. The actual attendance will also vary between services depending upon preferences of worshipers. Should the capacity of the sanctuary at any service be reached, overflow seating will be available nearby where worshipers can participate in a livestream of the service.

Will social distancing protocols be followed?

Yes! We will observe the following:

- Seating in the sanctuaries will be marked off such that open seats meet the social distancing criteria. Ushers will assist with seating attendees with the intent of maximizing the use of open seats.
- Seating in Community Group rooms will be arranged for social distancing.
- We ask all those attending to be sensitive to those around them and to maintain social distancing from those who are not a part of their household.
- We will maintain touch-free greetings (e.g. refraining from hugs and handshakes).
- We ask for attendees to wear face masks for worship. If you don't have one, we will provide you with one.
- Restroom and elevator capacities will be limited for social distancing.

Will I be required to wear a face mask?

In following governmental guidelines, we expect those attending worship on our campuses to wear face masks.

Click [here](#) to see CDC recommendations.

Click [here](#) to see the Harris County order on face masks.

Click [here](#) to see the Governor of Texas's proclamation on face masks.

Will the buildings be sanitized?

Restrooms and frequently touched surfaces will be cleaned with cleaning agents approved by the CDC and EPA for use against SARS-CoV-2, the virus that causes COVID-19. The sanctuaries will be fogged with a product approved by the CDC and EPA for use against SARS-CoV-2 as well.

Please know that while our church is tracking current data and protocols and implementing steps which are designed to protect attendees from exposure to the virus, we cannot guarantee the absolute safety of our on-campus worshipers.

Will you have hand sanitizer available?

Yes! We have hand sanitizer readily available for you throughout the buildings.

Will there be breakfast or coffee?

We will not be serving or allowing food or drinks on campus. Stay tuned for updates as we evaluate what can be done safely and effectively.

Are there circumstances under which I should not come to worship?

We ask that you follow the recommendations from the Governor of Texas. Please worship with us online at www.youtube.com/cityriseorg if you have any of the following symptoms:

- Cough
- Shortness of breath or difficulty breathing
- Chills or shaking chills
- Muscle pain
- Headache
- Sore throat
- Loss of taste or smell
- Diarrhea
- Nausea and Vomiting
- Feeling feverish, or have a temperature of 100.0° F or higher
- Known contact with a person who has COVID-19 (within the past 14 days)

What about higher risk individuals?

The CDC identifies higher risk individuals [here](#). If you are a part of the population that is at a higher risk for severe illness from COVID-19, please know that the CDC encourages you to take extra precautions in protecting yourself from the virus. We ask that you make an informed choice that works best for you about joining us on campus for worship.

Will there be activities or nursery care for my child?

Yes! Our KidStuff children's ministry will provide nursery care for younger children and Community Groups and KidRally. (Times and frequency vary by campus.)

Can I volunteer to help?

Our Campus Pastors continue to recruit volunteers to be a part of making our on-campus worship

experiences the best that they can be. If you would like to be a part of the team, please complete our Contact Us for at www.cityrise.org/contact. You can also call the church's main number at 713-668-2319 and leave a message. Training will be required. If you are a part of the higher risk population as defined by the CDC, we encourage you to refrain from serving in this area, but please join us in prayer that God would be glorified through the work of His church and that He would protect our city, state, nation, and world in these days.

What if the rate of occurrence of the virus increases in our area?

Our leadership team continues to track the data related to the virus provided by local authorities. It is our heart to provide an environment for worship that is safe. We will be flexible and adaptable as we strive to meet this goal. We are trusting God to lead us in all wisdom as we navigate these days.